

平成31年1月22日

関東運輸局プレスリリース

「プラス1500円」の新たなタクシーサービス

～羽田空港で訪日外国人向けの新たなタクシーサービス実証実験を行います！～

近年急増する訪日外国人のタクシー需要に的確に対応していくことは、訪日外国人の受入環境整備のみならず、タクシー業界の活性化にとっても重要であり、そのためには、多くの乗客や荷物をのせることが出来るワンボックス型車両や、多言語対応など、訪日外国人のニーズに即したサービスを提供することが求められています。

そのような状況を踏まえ、関東運輸局では羽田空港国際線ターミナルにおいて、訪日外国人向けの新たなタクシーサービスを従来のタクシー料金プラス1500円で希望者に提供する実証実験を本年2月に実施します。

1. 期間

平成31年2月1日～25日の15時～21時

2. 実施場所

羽田空港国際線ターミナルタクシー乗降場内特設専用乗り場

3. 実施内容

○羽田空港国際線ターミナルタクシー乗降場に、以下の条件をいずれも満たすタクシーの専用乗り場を設置

（専用乗り場に入れるタクシーの条件）

- ・ワンボックス型車両であること
- ・多言語対応（翻訳アプリ等）が可能であること
- ・クレジット決済が可能であること

○実証実験では通常のタクシー料金に加え別途車両指定料金（1500円）を利用者は支払

○訪日予定の外国人への事前周知のため、インターネット広告（英語、中国語）を1月下旬～2月下旬まで実施予定

※実証実験期間中も羽田空港国際線乗り場では、通常のタクシー乗り場から通常のタクシー料金にてタクシーを利用することが可能です。

※本実験は訪日外国人の利用を想定したのですが、どなたでも利用可能です。

※自然災害等により、期間中において実証実験を中断する場合があります。

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（配布先）神奈川県政記者クラブ、横浜海事記者クラブ、都庁記者クラブ、物流専門紙、ハイタク専門紙

○インターネット広告イメージ 1 / 2

Japan Official
Tourist Taxi Experiment
from Haneda Airport

A special service for
an experimental period only
2019.2.1 - 2.25

4week Special Service
Extra Charge 1,500 yen

Special Treatments

A special service for an experimental period only

- ✧ **Value 1** ✧
Board smoothly in the dedicated Tourist Taxi lane!
- ✧ **Value 2** ✧
A special service for an experimental period only
- ✧ **Value 3** ✧
There is a translation device on-board, so there's no need to worry about communicating with
- ✧ **Value 4** ✧
Credit card payment is supported, meaning you don't need Japanese cash on hand.

Perfect for the following people

- 📍 People with a lot of luggage
- 📍 People with young children
- 📍 People who want to travel

TAXI Type
Large station wagon taxis used.

TOYOTA station wagon

HONDA station wagon

*You cannot choose your vehicle.

Taxi stand

After leaving the arrival lobby, check-in right away at the counter



After you leave the Haneda Airport arrival lobby, take the front escalator down to the reception counter and easily apply for a ride before boarding from the dedicated taxi lane.

Tokyo's taxi services are the best in the world



Based on a survey of 75,000 global travelers, not only is Tokyo the safest city in the world, our taxi drivers are also number one in kindness, and our comprehensive taxi services rank first.

Source : (2012). "TripAdvisor travelers' world cities survey results".

○インターネット広告イメージ2 / 2

About Tourist Taxi

Japan Official Tourist Taxi Experiment

Promoting taxi use by international visitors to Japan.

From February 1 to February 25, 2019, there will be an experimental special taxi lane for international visitors located at the Haneda Airport International Passenger Terminal.

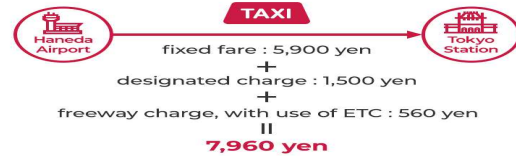
This program is a social experiment based on the expectation that the numbers of international visitors taking taxis from Haneda Airport to central Tokyo rather than a bus or train will increase.

Taxis in Japan provide a safe and secure transportation service that is easy to use.

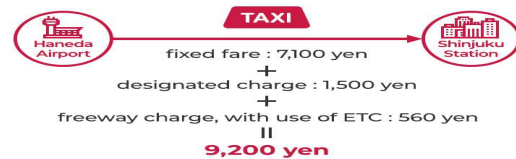
Take this opportunity to use a Japanese taxi and experience this high degree of satisfaction.

Sample taxi fares

from Haneda Airport



*Reference
Per person fare for 4 passengers: 1,990 yen
Per person fare for 5 passengers: 1,592 yen



*Reference
Per person fare for 4 passengers: 2,300 yen
Per person fare for 5 passengers: 1,840 yen

Attention

A warning about unlicensed taxis

In Japan, operating a taxi requires the permission of the government. However, the number of unlicensed taxis operating without the permission of the government has increased in recent years.

If you ride an unlicensed taxi:

- ▲ You don't know the driver's affiliation
- ▲ Fares are not regulated by the government, so you stand the risk of being charged unreasonable prices
- ▲ You may not be compensated in the event you are involved in an accident or

These and other disadvantages or risks await travelers who ride unlicensed taxis.

Fortunately, distinguishing between licensed and unlicensed taxis is quite simple. Taxis with green license plates are officially recognized taxis.

In Japan, a white license plate represents a regular private vehicle, so all vehicles with white license plates that offer taxi services are unlicensed, or in other words, illegal taxis.

Pay attention to license plates.

Check the license plate of the vehicle



If you use an unlicensed taxi, you may be questioned by the police officer. For your safety, use leagally licensed taxis.

PDF Download (254KB)

Questionnaire request

Cooperation for future improvement

This campaign is an experiment performed by a Japanese government agency.

We are working day by day to revise services to make your future trips to Japan more comfortable and enjoyable.

To this end, we ask everyone who participates in this campaign to answer an easy questionnaire, and we would appreciate your cooperation.

*This survey is anonymous. We do not receive any of your personal information.