To All Car Rental Companies

3 Key Points to Observe when Renting to International Customers

We ask for the cooperation of all car rental companies in helping international visitors enjoy a safe and pleasant trip.

1 Only rent out inspected vehicles and properly monitor their maintenance status.

- **Periodic inspections are required** in addition to mandatory vehicle inspections.
- Rental vehicles with 3- or 5-series license plates must undergo **periodic inspections every six months**.
- If your fleet exceeds the prescribed number of vehicles, a Fleet Maintenance Manager must be appointed. Failure to do so may result in penalties, including **a fine of up to 300,000 yen**.



2 Check customers' International Driving Permits.

- Confirm that **the permit was issued within the past year**, check the license class stamps, and confirm that **the customer entered (landed in) Japan within the past year**.
- Even if the customer has a **foreign license**, confirm that it is valid for driving the rental car.



3 Hand over rental vehicles to customers ONLY after they have watched the driving safety video.

- Ensure all international customers watch the driving safety video before handing over rental vehicles.
- After customers have viewed the video, briefly explain **winter driving precautions** and **emergency contact details** before handing over rental vehicles.



Scan for details

(Periodic Inspections)	(Maintenance Manager)	(Driver's License)	(Driving safety video)

Hokuriku-Shin'etsu District Transport Bureau / Niigata Prefectural Police / Nagano Prefectural Police