

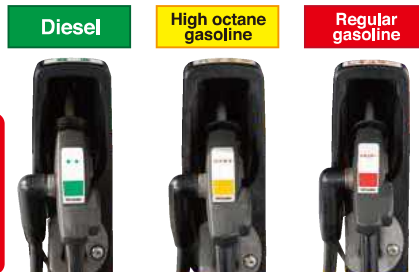
# How to use gasoline stations

There are three kinds of gasoline station: full-service stations where members of staff serve you, self-service stations, and stations that combine both. There are three kinds of fuel: high octane, regular and diesel. Please be careful, as your car may break down if you accidentally fill it with diesel.

## Confirm the type of fuel your rental car takes

English	Taiwan	Hong Kong	Japan
Ultimate unleaded	98無鉛汽油	高級汽油	ハイオク (HA-I-O-KU)
Unleaded	92無鉛汽油	普通汽油	レギュラー (RE-GYU-RA-A)
Diesel	柴油	柴油	軽油 (KE-I-YU)

Most rental cars take regular gasoline. Diesel can only be used in diesel engines, so never fill your car with diesel. To prevent refueling with the wrong type of fuel, the refueling nozzles at gasoline stations are color-coded as shown on the right.



**Don't refuel your car with diesel!**  
Your car may break down and it is dangerous.  
And you may be asked to pay compensation later.

## How to distinguish between full-service and self-service stations



Self-service stations display the word "SELF (セルフ)" in large letters at the entrance to the gasoline station or on a sign. If you do not see this sign, it is a full-service station. Full-service stations give you more peace of mind, as staff members do everything for you, from guiding you into the station to filling up and checking the air pressure of your tires. Placing orders will be easier than you think if you know a few simple phrases in Japanese.



### Essential Japanese phrases for gasoline stations

レギュラー満タン!  
**regyuraa mantan**  
Fill up with regular, please!

レギュラー10! (または20、30)  
**regyuraa ju! (niju, sanju)**  
10 liters of regular, please! (Or 20, 30)

支払いは現金  
**Shiharai wa genkin**  
Pay in cash

支払いはカード  
**Shiharai wa kādo**  
Pay by credit card

## Major gas station chains



Shell



IDEMITSU



ENEOS



Esso



Mobil



General  
(ゼネラル)



COSMO

## How to use self-service stations

### 1 Stop your car next to a fuel dispenser in line with the car's fuel filler opening

Slowly drive down the refueling lane and stop next to a fuel dispenser. Make sure to turn off the engine. Naked flames are prohibited within the gasoline station. Smoking is strictly prohibited.



### 2 Select a payment method

Follow the instructions on the touch panel and choose to pay either by credit card or cash. If you choose credit card, insert your card in the card slot; if you choose cash, insert banknotes into the banknote slot.



### 3 Select your type of fuel

Choose regular (red nozzle). Your car may break down if you accidentally refuel it with diesel.



#### Touch panel

The different types of fuel are color-coded on the touch panel. Choose red for regular.



### 4 Choose the amount of fuel

Specify the amount of gasoline you require on the touch panel. You can specify the amount you want in terms of fuel volume or amount of money, e.g. ¥1,000, ¥2,000 etc. You can also choose to fill the tank up.



#### Static electricity removal

In order to prevent the risk of fire from static electricity sparks, make sure to touch the static electricity removal pad before refueling.



### 5 Refueling

Open the fuel cap, pull out the red nozzle holding it tightly, insert it into the fuel filler opening, and squeeze the lever. Refueling will then begin. Refueling will automatically stop once your tank is full or you have reached your specified volume/monetary amount.

#### If in doubt, call a member of staff

Self-service stations are always staffed. If you are unsure of anything, call a member of staff.



### 6 Return the nozzle to its original position and close the fuel cap

When refueling has finished, return the nozzle to its original position and close the fuel cap and cover.

**In case of emergency, call the police and your car rental company's accident assistance hotline. It is illegal to continue driving without doing so, and you will no longer be covered by insurance.**